



Computer Prompting & Captioning Co.

1010 Rockville Pike, Suite 306
Rockville, Maryland 20852-1419, USA
301-738-8487 • FAX 8488 • TTY 8489
info@cpcweb.com • www.cpcweb.com

Extended Software Support & Software Updates

"I have to say that in my 10+ years of working in broadcast software and hardware that CPC has the best tech support I've ever seen." - Chuck Thomas, themovieguy.com

Software Updates and Extended Support Entitles you to

- Unlimited software **updates** for the number of support years purchased.
- 5 hours of software **support** per year for the number of years purchased.
- 1 ticket to a WebEx **training** seminar during the period of the support.

Cost

It's very simple. The cost per year is Just 10% of the list price of the software (be it a single or multiple software purchase, or an upgrade).

Discounts are available for software update & extended support for multiple years and multiple licenses of same software, and software purchases over \$20,000. Please call for prices.

Examples

1. Cost for one year of software update & extended support for DTV software is $\$6,995 \times 0.10 = \699.50
2. Cost for one year of software update & extended support for an upgrade from WebPlus to DTV software is $\$3,000 \times 0.10 = \300 , since the upgrade price from WebPlus to DTV is \$3,000.

A description of software support and updates is found at:

http://www.cpcweb.com/support/index.htm#Software_Support_&Software_Updates

Detailed Terms and Conditions are contained in the Extended Software Support Agreement, which can be found at <http://www.cpcweb.com/support/supportagreement.pdf>

Buy Automatic Time Stamp (ATS) and Save 50% on Support and Updates

When you buy CPC's new labor and time saving ATS add-on feature (www.cpcweb.com/ats), you can add software updates & extended support at a cost of half the regular price. For example, if you are licensed to WebPlus software and add ATS Add-on to it, the cost of software update & extended support is only 5% (half of 10%) of \$3,995, which is \$199.75/year.